

Level 2 Home Maintenance and Modifications

How it All Works

Initially your needs will be assessed by your Occupational Therapist, in consultation with the Local HMMS and yourself. If the local HMMS quotes the work at over \$7,500, you will be referred to the Regional HMMS Level 2 Service Provider.

We will acknowledge receipt of the application to you, your Occupational Therapist and the referring service. If funding is available and we have all relevant information a determination of your request will be made within a two week period.

If funds are not available your application will be placed on a waiting list along with all other unfunded applications. Once funds do become available, your application will be determined and, if approved, prioritized accordingly.

If your modification has been approved by our project for funding, a supervisor will contact you to arrange a suitable commencement date. Some works will require Council approval, which at all times can be a lengthy process.

NSW Statewide HMMS will ask the Occupational Therapist to monitor the

works in progress and provide a report on completion ensuring that your specific needs have been met.

Once the modifications are complete a Regional Technical Officer will be asked to inspect the modifications to ensure that the works are of an acceptable standard.

Any ongoing maintenance of the new works will be your responsibility.

Once the work is complete, we will seek your opinion via a survey as to its practicality and usefulness.

For further information in respect to home modifications, please visit our peak bodies (NSW HMMS State Council) website: www.nswhmms.org

Your Financial Contribution Towards These Works

Clients will be asked to contribute financially in accordance with our fees policy. This will be discussed with you by our Level 2 provider, CareWest. All engineering, drafting, council fees etc. will be included in the total job costing.

Due to the large demand for home modification services, there is limiting funding available and therefore all client fees help to complete more work for people in similar circumstances as your own.

You will not be asked to contribute more than you can afford.



Australian Government
Department of Health and Ageing